

DirtCraft Event Terms & Conditions 2026 & 2027

1. Agreement to Terms

By registering for any DirtCraft event, you confirm that you have read, understood, and agreed to these Terms & Conditions (“Terms”). These Terms apply to all riders, guardians, and anyone acting on behalf of a rider.

2. Staying Updated

Event details may change due to weather, safety, operational needs, or other factors. Updates will be communicated through the relevant DirtCraft communication channels. It is your responsibility to stay informed.

3. Age, Eligibility & Conduct

- Riders must meet the age and eligibility requirements for the event.
- Riders and supporters must behave respectfully and safely.
- DirtCraft maintains a zero-tolerance policy for harassment, abuse, discrimination, and drugs. This also applies to alcohol, except in situations where alcohol is expressly permitted at specific DirtCraft events. In all cases, riders, guardians, supporters, staff, and volunteers must remain in a fit state to participate safely and must not be under the influence while riding or supervising riders.
- DirtCraft may remove any rider or spectator whose behaviour puts themselves or others at risk.

4. Transfers

If a rider wishes to transfer their registration this can be done so to another eligible rider.

DirtCraft offers a clear transfer process:

- Transfers to another person or category are allowed **up to 7 days before the event**. Transfers are **not allowed within 7 days of the event**.
- A **\$25 transfer fee** applies.
- Any difference in entry fees must be paid.
- Transfers are **not valid for future years**.
- Must be submitted by email to info@dirtcraft.nz.

- Entries may not be sold privately.
- No Refund is provided.
- Registration protection is no longer valid.

5. Withdrawals, Registration Protection & Transfers

5.1 Event Eligibility

The Registration Protection Package applies **only to DirtCraft-owned and DirtCraft-delivered events**, unless explicitly stated otherwise in the event registration information. It does **not** apply to events owned by Cycling New Zealand, MTBNZ, AIMS Games, regional sports bodies, Clubs, or any other external organisation, unless the event owner confirms this in writing.

Riders may purchase an optional **Registration Protection Package** at the time of registration. This package provides additional flexibility if the rider cannot attend the event.

The package applies **per rider**, not per event. It covers **all events** the rider registers for in the same transaction (e.g., XC + DHI + EDR).

5.2 What the Protection Package Covers

If the rider cannot attend the event(s) due to one of the following reasons, they may receive a **full refund of their entry fees** (excluding admin & transaction fees):

5.2.1 Injury or Illness

- Must be supported by a **valid medical certificate**.
- Must not be a **pre-existing injury or condition**.

5.2.2 COVID-19

- Positive test result.
- Isolation requirement.
- Medical certificate or test result required.

5.2.3 Bereavement

- Death of an immediate family member.
- Supporting documentation required.

5.2.4 Severe Weather or Travel Disruption

- Weather events preventing safe travel.
- Road closures.

- Flight cancellations.
- Natural disasters.
- Must provide reasonable evidence (e.g., airline email, NZTA closure notice).

5.3 What the Protection Package Does NOT Cover

- Pre-existing injuries or illnesses.
- Change of mind.
- Scheduling conflicts.
- Forgetting the event.
- Wanting to switch categories.
- Wanting to switch events.
- Injury or illness **after the event has started**.
- Injury sustained **during** the event.
- Failure to attend without documentation.

5.4 How to Claim

To request a refund under the Protection Package:

1. Email DirtCraft within **5 days of the event commencing**.
2. Provide supporting documentation (medical certificate, test result, travel disruption proof, etc.)
3. Provide bank account details for the refund.

Refunds apply only to events the rider **has not yet participated in**.

5.5 No Refunds Without the Protection Package

If the rider did **not** purchase the Protection Package:

- **No refunds** will be issued for any reason.
- This includes injury, illness, COVID-19, travel issues, or personal circumstances.
- This includes injuries sustained **during** the event.
- This includes deciding not to attend.

6. Government Shutdowns & Health Restrictions

If the event is cancelled or affected due to a government-mandated shutdown, public health order, or travel/health restriction (including pandemic-related restrictions), the following refund structure applies based on the date the restriction comes into force:

- **14 days or less before the event: No refund**
- **Between 60 and 14 days before the event: 50% refund**

- **More than 60 days before the event: 75% refund**

These timelines apply only to **DirtCraft-owned and DirtCraft-delivered events**, unless otherwise stated in the event registration information.

6.1 Verification Requirements

If restrictions prevent a specific rider or group from attending (e.g., regional lockdown, isolation order, travel ban), the affected rider(s) must provide reasonable evidence of impact, such as:

- proof of address
- medical certificate
- isolation order
- government notification
- travel restriction documentation

6.2 Decision Authority

DirtCraft reserves the right to determine the appropriate refund category based on:

- the date the restriction is announced
- the nature of the restriction
- whether the event can safely proceed
- whether the restriction affects all riders or only specific regions/groups

DirtCraft may make this determination **up until the scheduled event date**.

6.3 Protection Package Exclusion

The **Registration Protection Package does not apply** to Government Shutdowns or Health Restrictions. Refunds for these situations follow the timeline above.

7. Force Majeure & Event Safety Modifications

DirtCraft may modify, postpone, or cancel an event if conditions arise that make all or part of the event unsafe, impractical, or prohibited. This includes, but is not limited to:

- extreme weather
- heavy rain, wind, lightning, heat, or poor visibility
- trail instability, slips, fallen trees, or ground movement
- forest closures or landowner restrictions
- unsafe carparking or access
- civil emergencies
- natural disasters

These decisions may be made **at any time**, including during the event, and are guided by DirtCraft's **Weather Monitoring Plan & Trail Monitoring Framework**.

7.1 Event Modifications (Partial or Full)

DirtCraft may take any of the following actions to protect rider safety and trail integrity:

- shorten the course
- reroute trails
- remove stages or features
- delay start times
- pause the event
- reduce laps
- close affected areas
- neutralise sections
- postpone the event
- cancel the event

A modified event is still considered a delivered event. **No refunds will be issued for partial modifications**, regardless of whether the rider has purchased the Registration Protection Package.

7.2 Full Cancellation Due to Force Majeure

If the event is fully cancelled due to circumstances outside DirtCraft's control (e.g., extreme weather, forest closure, natural disaster, civil emergency), the following applies:

- **No refunds will be issued**, unless the rider has purchased the Registration Protection Package.

For clarity, **cancellation for any reason does not constitute “frustration of contract”** under the Contract and Commercial Law Act 2017. The refund rules in this section apply instead.

7.3 Authority & Decision-Making

DirtCraft retains full authority to determine:

- whether conditions are unsafe
- whether modifications are required
- whether the event can proceed in a reduced format
- whether a hazard requires partial or full closure

Where Cycling NZ or MTBNZ appoint Commissaires, they hold authority over **race-specific decisions**, while DirtCraft retains authority over **venue, trail, and operational safety**.

8. Safety & Risk

Mountain biking carries inherent risks, including serious injury or death. By participating, you acknowledge and accept these risks.

All riders and team managers agree to:

- Attend all compulsory briefings including rider and manager briefings.
- Ride within their ability.
- Follow all instructions from DirtCraft staff, Commissaires (where applicable), and event officials.
- Use appropriate, well-maintained equipment.
- Bring sufficient food, water, and clothing.
- Notify DirtCraft if they withdraw mid-event.

8.1 School Teams – On-Site Contact Requirement

For school-entered riders, the **Team Manager** is responsible for ensuring that:

1. **Number plates are collected by the Team Manager**, not individual riders unless stated otherwise.
2. The **name and mobile number of a responsible adult who is physically on-site that day** is written clearly on the back of each rider's number plate.
3. The on-site contact must be:
 - a teacher, team manager, parent helper, or guardian.
 - present at the venue for the duration of the rider's event.
 - able to respond immediately if contacted by officials.

This process ensures that, in the event of an incident, DirtCraft staff and officials can quickly access:

- the rider's emergency information
- a verified on-site adult who can provide support or make decisions

Failure to provide an on-site contact may result in the rider being **unable to start** for safety reasons.

8.1.1 Riders Under 18

Riders under 18 must have a **guardian or designated responsible adult present on event day**. For school teams, this requirement is met through the Team Manager On-Site Contact process above.

9. Equipment Requirements

- Bikes must be safe, well-maintained, and suitable for the event.
- Helmets must meet NZ safety standards and show no signs of damage.
- DirtCraft may refuse participation if equipment is unsafe.
- Riders must complete the event on the same bike unless approved by the Event Director.
- E-bikes may only be used in designated e-bike categories (where applicable).

10. Timing, Results & Dispute Process

Applies to all DirtCraft-owned and DirtCraft-delivered events.

10.1 Timing Devices (Transponders)

- Riders will be issued a timing transponder for use during the event.
- Transponders must be returned immediately after the rider's final race.
- A \$100 replacement fee will be charged for any transponder that is:
 - not returned
 - lost
 - damaged
 - returned in unusable condition

10.2 Fastening Requirements

Most timing issues occur when transponders are not attached according to the provided instructions. Riders (or Team Managers for school entries) are responsible for:

- securely fastening the transponder using the method provided
- ensuring it remains attached for the duration of the event
- checking correct positioning before each race run

DirtCraft is not liable for missing or incomplete timing data resulting from:

- incorrect fastening
- transponders falling off
- interference caused by rider-installed accessories
- damage caused by the rider

10.3 Provisional Results & Dispute Window

For Cross Country (all types), XC Relay, and Enduro events, in most cases no live timing is provided to the public.

DirtCraft will:

- publish provisional prizegiving times prior to the event
- clearly label these times as PROVISIONAL
- allocate sufficient time for manual or semi-manual result processing

At the conclusion of each race:

1. The timing team completes timing capture.
2. The PCP/Event Director reviews:
 - lap counts
 - finish order
 - penalties
 - DNS/DNF/DSQ statuses
3. Once approved, provisional results are published on the website and/or onsite information boards.
4. The MC will announce that provisional results are available.
 - (Optional) App notifications may also be used.

10.3.1 20-Minute Dispute Window

From the moment provisional results are published:

- Schools, riders, and parents have 20 minutes to submit disputes via the official dispute procedure.
- Podium-affecting disputes are prioritised.
- Non-podium disputes may be resolved after prizegiving if appropriate.

Once all podium-relevant disputes are resolved, results are confirmed as FINAL, and prizegiving will be dynamically communicated and commenced.

10.4 Commissaire Authority (Where Applicable)

For events sanctioned by Cycling New Zealand or MTBNZ:

- Commissaires hold authority over race-specific decisions, including penalties, relegations, DSQ rulings, and interpretation of racing rules.
- DirtCraft will implement Commissaire decisions as final and binding.
- Commissaire rulings may override provisional results where required.

10.5 Final Results

- Final results are based on the official timing system records and any rulings made by the Event Director, or PCP.
- DirtCraft may adjust or correct results only where clear evidence supports the change.
- In the event of timing system failure, DirtCraft may use:
 - backup timing systems
 - manual timing
 - photographic evidence
 - Commissaire rulings
 - or other reasonable methods to determine final standings

Final results published by DirtCraft are binding.

10.6 Integration with Safety & Operational Processes

If DirtCraft activates procedures from its Weather Monitoring Plan & Trail Monitoring Framework (e.g., course reroutes, delays, stage removals, or safety-driven modifications), these decisions may affect:

- race duration
- course layout
- finish order
- category structure
- timing integrity

Any such changes will be incorporated into the official results validation process.

Safety-driven modifications do not constitute grounds for dispute or refund.

11. Protests

- Protests must be submitted **in writing** within 20 minutes of provisional results being posted.
- A **\$50 cash protest fee** applies and is refunded only if the protest is upheld.

12. Registration Information & Data Sharing

By entering a DirtCraft event, you agree that the registration information you provide may be shared with the **hosting club, landowner**, and/or the relevant **governing body** (such as Cycling New Zealand, MTBNZ, or regional sports organisations) **for operational purposes only**. This may include:

- verifying membership status

- confirming eligibility
- recording attendance numbers
- meeting land access or reporting requirements
- fulfilling safety, compliance, or sanctioning obligations

DirtCraft will only share the minimum information required for these purposes and will do so **in accordance with the New Zealand Privacy Act 2020**. Your information will **not** be sold, used for unrelated marketing, or shared with any other third party without your consent unless required by law.

13. Privacy & Media Use

By entering, you consent to:

- DirtCraft collecting and using your personal information for event delivery
- Your name, age category, and results being published
- Event photographers capturing images of you
- DirtCraft using your image, voice, or name for event-related media and promotions

DirtCraft complies with the **Privacy Act 2020**. Our Privacy Policy explains how your data is stored and used.

14. Liability

To the maximum extent permitted by law:

- DirtCraft, its staff, volunteers, and contractors accept no liability for loss, injury, or death arising from participation.
- You are responsible for your own equipment and personal property.
- You must follow all safety instructions; failure to do so may result in removal from the event.

Nothing in these Terms affects your rights under the **Consumer Guarantees Act 1993** or **Fair-Trading Act 1986**.

15. Right to Decline or Revoke Entry

DirtCraft may:

- Decline any entry at its discretion
- Revoke an accepted entry if safety, behaviour, or eligibility concerns arise

16. Medical Care

You consent to DirtCraft staff, volunteers, or contracted medical providers giving you reasonable medical assistance in an emergency, including arranging transport to medical care.

17. Intellectual Property

All DirtCraft materials, branding, coaching methods, documents, and resources remain the property of DirtCraft Ltd and may not be copied, shared, or reproduced without written permission.

18. Final Authority

The PCP or Event Director's decisions are final.

19. Acceptance

By registering, you confirm that:

- You have read and understood these Terms.
- You agree to follow all event rules, safety instructions, and conduct expectations.
- You accept the risks involved in mountain biking.